



Nationwide®
is on your side

Nationwide® Care Concierge can help

Natural disasters can affect more than just our property. As the recovery process begins, we'd like to remind you that Nationwide® Care Concierge and the professionals at Health Advocate are here to help.



Health care help

- Find in-network medical providers able to offer temporary assistance
- Transfer medical records and prescriptions
- Help get an emergency supply of medications if prescriptions have been lost
- Assist with elderly parents



Emotional support

- Talk to a licensed counselor
- Learn strategies to help you adjust
- Receive tips on staying positive and productive



Information and resources

- Find government relief organizations to assist with temporary and permanent housing
- Access local, state and federal disaster relief agencies

What is Nationwide Care Concierge?

Nationwide Care Concierge is a free and unlimited service offering professional guidance on complex health care, medical coverage and personal issues. It's available with select Nationwide annuities for clients, their spouses, dependent children, parents, parents-in-law and beneficiaries.

Visit **CareConcierge.NationwideFinancial.com** to learn more.



To get started, just call 1-866-799-2688.

Administered by

HealthAdvocate™

Additional resources

FEMA (the Federal Emergency Management Agency) provides financial or direct assistance to individuals and families whose property has been damaged or destroyed as a result of a federally declared disaster, and whose losses are not covered by insurance.

Here's what you need to know:

- FEMA assistance is provided in the form of low-interest loans distributed through the Small Business Administration
- The FEMA loan is meant to help with critical expenses that cannot be covered in other ways; it is not intended to restore your damaged property to its condition before the disaster
- For information about registering for FEMA assistance, eligibility requirements, and other forms of assistance offered through the federal government:
 - Visit disasterassistance.gov or fema.gov/what-disaster-assistance
 - Or call the FEMA hotline at 1-800-621-3362
 - Download the FEMA Mobile App for weather alerts, safety tips, shelter locators and more

American Red Cross

1-866-438-4636

redcross.org

Download Red Cross Mobile Apps for tools & preparedness information at redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps

Register at the [Red Cross](https://redcross.org) to let your family and friends know you are safe.

CDC: Emergency Preparedness & Response

emergency.cdc.gov

See how to create an [emergency kit](#) and [make a plan](#), along with informational articles on types of emergencies, information for [specific groups](#) (older adults, people with disabilities, pregnant women, etc.), and coping in the aftermath of a disaster.

InciWeb - Incident Information System

inciweb.nwcg.gov

InciWeb is an interagency all-risk incident information management system. Official announcements include evacuations, road closures, news releases, maps, photographs, and basic information about and current status of the incident

After the disaster

Ready

ready.gov/recovering-disaster

Information and tips about health and safety, coping with disaster, helping others and returning home.

Disaster Relief Assistance

disasterassistance.gov

The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local and private-sector partners.

disasterassistance.gov/information/moving-forward/your-home

Comprehensive information about post-disaster topics, including dealing with debris and damaged buildings, flood cleanup and the air quality in your home, procedures after a fire, saving family treasures, salvage procedures, replacing official documents and more.

Disaster Unemployment Assistance (DUA)

1-877-872-5627

benefits.gov/benefits/benefit-details/597 or workforsecurity.doleta.gov/unemploy/disaster.asp

Disaster Unemployment Assistance provides financial assistance to individuals whose employment or self-employment has been lost or interrupted as a direct result of a major disaster and who are not eligible for regular unemployment insurance benefits.

Disaster Assistance and Emergency Relief Program

benefits.gov/benefits/benefit-details/4418

National Disaster Legal Aid Resource Center

disasterlegalaid.org

Disaster Legal Services

benefits.gov/benefits/benefit-details/431



Health Advocate is not an insurance company or direct health care provider and is not affiliated with any insurance company or third-party provider.

Nationwide Care Concierge is available at no additional cost. It may not be available in all states/territories or with all products. Nationwide Care Concierge is administered by Health Advocate. Nationwide is not affiliated with Health Advocate.

Nationwide Care Concierge is not a contractual benefit and is not made part of the annuity contract.

Nationwide Care Concierge is subject to availability and may be modified, suspended or terminated at any time.

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AAM-0477M9 (02/21)