

New e-Delivery FAQs and user guide

e-Delivery is a convenient and eco-friendly option that provides the ultimate flexibility in how contracts and communications are delivered. [Download our FAQ](#) for more information on Athene's e-Delivery process and how it benefits your clients ... and you.

We've also created a handy e-Delivery user guide to help you navigate the FireLight® system and assist clients with their e-Delivery needs based on distribution preference. [Download the user guide](#) for step-by-step instructions.

Updated Request for Funds form

We're retiring our Request for Funds form (13405, Ver. 03/18) and replacing it with the Acord form (951, Ver. 10/23). Acord form 951 is an industry standard form which should help make it easier to use and reduce NIGOs. This form will be available on [Athene Connect](#) beginning **October 28** and should be used immediately.

Applications with the Request for Funds form received after market close (**3 p.m. CT**) on **November 28, 2023**, will be considered "not in good order." **Be sure to use up-to-date materials when offering Athene annuities.**

Please note: This change does not impact the eApp and Order Entry platforms that currently contain the Acord 951e form.

Make your production count for 2023

Year-end is just around the corner. Stay on track to meet and exceed your annual production goals by downloading a helpful summary of important dates, including processing deadlines, holiday closures and commission payment schedules.

[Show me more](#)

Athene Connect Corner

Athene's producer portal, [Athene Connect](#), is your one-stop shop for information and resources to help grow and manage your Athene business. Check out this important reminder.

Don't forget -

Critical RMD data now available

Your advanced reports now include 2023 Required Minimum Distribution (RMD) data for applicable contracts.

Not an Athene Connect user? [Sign up today!](#)

For tips on making the most of your Connect experience, download our [Athene Connect Guide \(23034\)](#) which includes step-by-step [video tutorials](#).

Stay alert with Athene's Financial Crime Programs

Our goal is to provide valuable information on an ongoing basis that can help in your efforts to prevent, detect and combat financial crime. These resources can help you understand your obligations

Anti-Fraud:

Athene's Special Investigation Unit (SIU) is a team of internal compliance personnel whose purpose is to investigate suspected insurance fraud. [Discover](#) a real-live example of fraud at Athene and the actions Athene's SIU will and will not take.

Anti-Money Laundering (AML):

We've partnered with LIMRA to provide AML training to financial professionals contracted to sell Athene products. [Check out](#) valuable information you'll need to know prior to accessing LIMRA training.

We're here to help! If you suspect a financial crime, please contact us for assistance:

- Call 888-266-8489 or
- Send the [Request for Compliance Review Form \(16751\)](#) to Athene at AMLFraudReferral@Athene.com

Thank you for your business. At Athene, we create opportunities to do more with competitive annuity solutions for accumulation, income, protection and legacy. For insights and proven strategies that can help you outperform, contact the best Sales Desk in the business at [888-ANNUIITY \(266-8489\)](tel:888-ANNUIITY).