Independent Distrubution Annuities

Contract e-Delivery: Frequently asked questions

corebridge financial

When will Contract e-Delivery be made available?

The Contract e-Delivery option will be made available on November 6, 2023, via all Order Entry platforms (i.e., Firelight, AFFIRM, AN4) and paper application submission.

Will e-Delivery be available for all products?

No. Currently, only fixed index annuities and Assured Edge products are supported. Traditional fixed annuities and SPIA / DIA products will be supported at a later date to be communicated. e-Delivery is currently not available in NY, CA, HI.

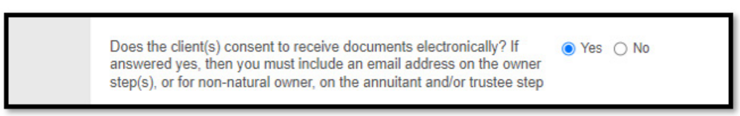
What documents are available for e-Delivery?

Once the client opts-in for e-Delivery, it will apply to all documents (tax forms, statements, etc.). However, currently only contract packets are available for e-Delivery.

How does the client elect to opt-in to e-Delivery?

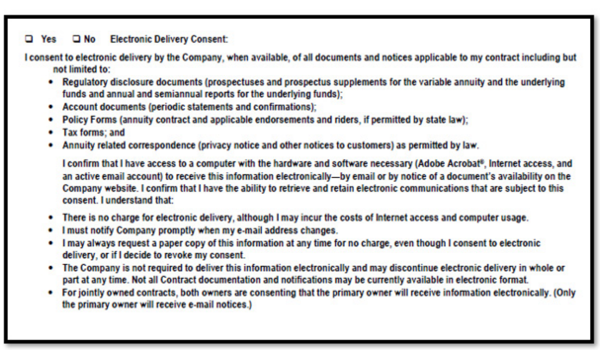
Order Entry

The client will be presented with the option to elect at the time of solicitation via the platform.



Paper Application

The option will be available on the application


❑ Yes ❑ No Electronic Delivery Consent:

I consent to electronic delivery by the Company, when available, of all documents and notices applicable to my contract including but not limited to:

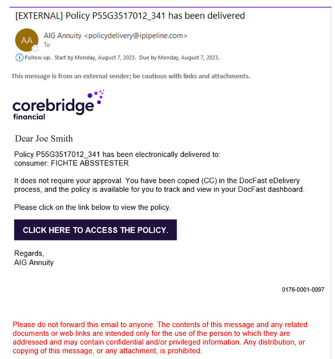
- Regulatory disclosure documents (prospectuses and prospectus supplements for the variable annuity and the underlying funds and annual and semiannual reports for the underlying funds);
- Account documents (periodic statements and confirmations);
- Policy Forms (annuity contract and applicable endorsements and riders, if permitted by state law);
- Tax forms; and
- Annuity related correspondence (privacy notice and other notices to customers) as permitted by law.

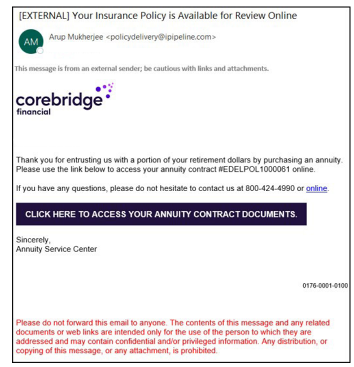
I confirm that I have access to a computer with the hardware and software necessary (Adobe Acrobat®, Internet access, and an active email account) to receive this information electronically—by email or by notice of a document's availability on the Company website. I confirm that I have the ability to retrieve and retain electronic communications that are subject to this consent. I understand that:

- There is no charge for electronic delivery, although I may incur the costs of Internet access and computer usage.
- I must notify Company promptly when my e-mail address changes.
- I may always request a paper copy of this information at any time for no charge, even though I consent to electronic delivery, or if I decide to revoke my consent.
- The Company is not required to deliver this information electronically and may discontinue electronic delivery in whole or part at any time. Not all Contract documentation and notifications may be currently available in electronic format.
- For jointly owned contracts, both owners are consenting that the primary owner will receive information electronically. (Only the primary owner will receive e-mail notices.)

If the client chooses e-Delivery, who will send the email notification?

Clients/Agents will receive an email from **IPipeline** with Corebridge Financial branding.

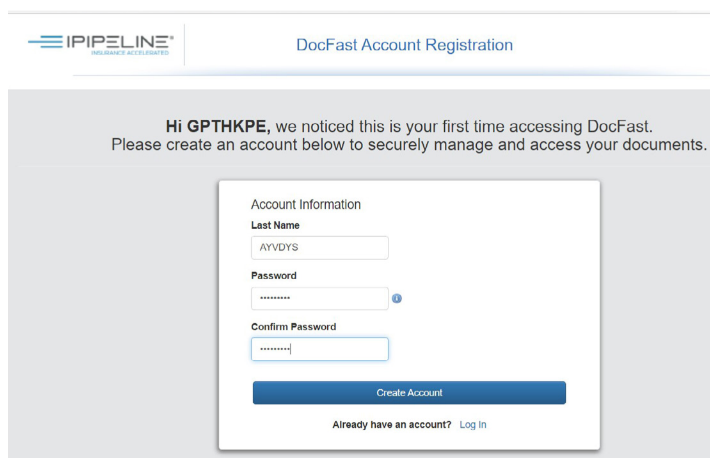




When will the agent receive a copy of the e-Delivery contract?

The client and agent will receive email notifications simultaneouly.

Agents will log in via the email link from IPipeline to view the contract packet. They can also visit Connext and / or the Annuities Portal.

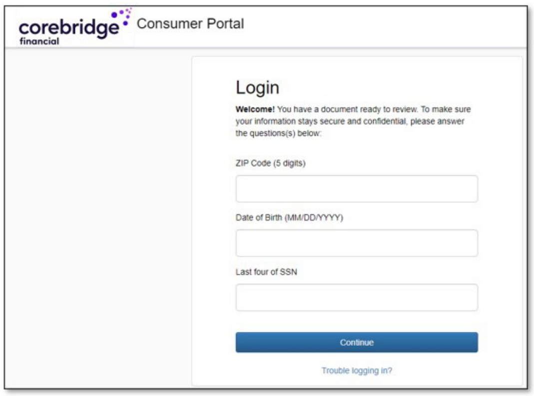


How does the client review and e-sign their contract packet?

The IPipeline email will include a link to access their contract packet:

- Clients will log in using their ZIP code, date of birth, and the last four digits of their SSN

Once logged in, they will be prompted to review and e-sign their contract packet



What is the timeline for when the contract issues to when the client/agent receives the e-Delivery notification?

The client and agent will receive e-Delivery notification 48 hours after issue.

Will the agent need to e-sign the client contract packet?

No, the contract packet will not require agent approval.

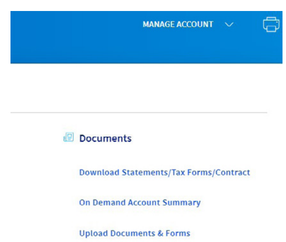
How many reminders will the client receive to acknowledge their contract packet?

- The client will receive three reminders.
- The agent will receive notification after 48 hours if the client has not completed the eSign.
- If the client does not eSign within **five** calendar days, the policy will be removed from IPipeline and a hard copy of the contract will be sent to the client.

Will a client attestation form still be required?

Yes, the client attestation form is still required and included in the client contract package. The client has the choice to either upload **or** mail the attestation form.

Clients can upload the form by logging in to their account at corebridgefinancial.com, navigating to the Manage Account dropdown menu on their dashboard, and selecting Upload Documents and Forms.



or mail to:
Corebridge Financial
Attn: Annuity Service Center
P.O. Box 2708
Amarillo, TX 79105-2708

Do more in less time with online convenience.
We're here to help.

M6307EDL (09/23)

corebridge financial